

SCHOOL IT SPECIALIST Full-time Internship

<u>World International School of Torino (WINS)</u> is looking for a full-time School IT Specialist. The person will work closely with the School Manager, the Academic Dean and the Operations Coordinator to:

- Provide front-line technology support for faculty, staff and students (iPads and iMac, audio/video equipment, e.DO robots, printers, smartboards, etc.) troubleshooting school devices issues
- Monitor the correct functioning of the technological devices (iPads and iMac, audio/video equipment, e.DO robots, printers, smartboards, etc.)
- Assist the outsourced provider in setting and updating the MDM and students and teachers' iPads
- Assist the outsourced provider in setting, updating and migrating Apple Classroom at the beginning of every year
- Assist the school staff in setting, updating and migrating the student's database on Managebac
- Lead and assist in audio/video setup for assemblies and other campus events
- Provide training for faculty, staff and students
- Assist the Network Administrator providing support and assistance on site
- Assist with IT purchase order submission processes
- Liaise with outsourced support vendors where necessary

Profile required

Experience and Skills:

- Excellent verbal and written communication skills with adults and children English and Italian
- Excellent diagnostic and problem-solving skills
- In-dept understanding of iOS system
- High proactivity and flexibility
- Capacity to work independently and collaboratively within a team
- Capacity to deal with confidential matters
- Previous experience at international schools is considered a plus
- Previous experience in leading STEM or coding workshop is considered a plus

Languages:

- Fluent written and spoken English and Italian

Minimum qualification:

- Bachelor's Degree in Information and Communication Technology or similar

The School

<u>World International School of Torino</u> is the new frontier of education with a truly international identity and a strong passion for nurturing talent, designed around the Learners who wish to grow-up in an inspiring multicultural environment. WINS offers the Continuum of the IB, from the PYP to the Diploma Programme. Our school boasts a 16,000 sq.m boarding campus, just 20 minutes from the city center, in the awesome context of the Juventus Village.